

How to read your HealthEZ Statement

Your HealthEZ statement contains important information regarding your medical bill and pharmacy activity. You will receive this monthly if you have any visits with a doctor or medical facility, or if you fill any prescriptions.

To help you better understand the information contained within your HealthEZ statement, this guide contains a sample account and highlights the important pieces to review.



JANE DOE
P SHERMAN 42
ROSWELL, GA 12345



THIS IS NOT A BILL. DO NOT PAY.

Statement Summary 1

Member ID Number XXXX-XXXX
Statement Date June 18, 2018

New Transactions for this Period
Paid by your health plan \$71.10
Paid by your HealthEZ Pay accounts \$.00
You owe providers \$.00

Paid by Your Health Plan YTD:
Medical \$208.68
Dental \$248.86

1

Statement Summary

The statement summary will give you a quick snapshot on your transactions in the last month including what was paid by your health plan, what you paid through HealthEZ's medical payment service- EZpay, and the remaining balances that you would owe to your providers for copays, coinsurances, or deductible. This section also shows the year to date total paid by your medical plan.

2

Information & Resources

City of Roswell has a custom benefits phone number that is available to you Monday through Friday from 8am to 7pm CST. If you ever have any questions on your statement, please give us a call! All historical statements and the corresponding detailed explanation of benefits can be found by logging in at www.CityofRoswellGABenefits.com

3

HealthEZ Pay Account Summaries

Your Health EZpay Account Summaries will have an amount populate for any medical bills you choose to pay through EZpay using your HSA Debit Card or any other credit/debit card accounts.

4

Year-to-Date Summaries

The Year-To-Date Summaries will show the amount that you, and your enrolled family members, have met towards your deductible and out of pocket maximum. HealthEZ does not administer dental coverages for the City of Roswell so this will remain blank.

Information & Resources

Your Resources for Help
Benefit Questions:
855-520-4324

The Explanation of Benefits that corresponds to this statement is available by logging in at:
CityOfRoswellGABenefits.com

If you have questions, call
855-520-4324

2

HealthEZpay Account Summaries 3

Flexible Spending Account (FSA)
Claims Paid This Period NA
Available Amount NA

Health Savings Account (HSA)
Claims Paid This Period NA
Current Balance NA

Health Reimbursement Account (HRA)
Claims Paid This Period NA
Current Balance NA

Credit/Debit Card Accounts
Claims Paid This Period \$.00

3

Your Year-to-Date Summaries 4

Medical In-Network Deductible
Met Year-to-Date \$18.46

Medical In-Network Out-of-Pocket
Met Year-to-Date \$27.66

Dental Benefit
Used Year-to-Date \$0.00

Information current as of statement date. For detailed and up-to-date information, go to CityOfRoswellGABenefits.com

4

Transactions for the Current Period 5

MEDICAL

Service Date	Patient	Provider	Billed Amount	Network Discount	Employer Payment	You Have Paid	You Owe Provider
06/07/2018	JANE DOE	PROVIDER NAME	\$70.00	\$7.90	\$71.10	\$0.00	\$0.00

For a copy of your detailed Explanation of Benefits (EOB), log in at CityOfRoswellGABenefits.com and click on "Statements" in the left sidebar.

5

Transactions for Current Period

Transactions for the current period will display any medical or prescription charges that have been processed since the last statement date. The breakdown below explains each column:

- Service Date: this is the date you were seen by your provider
- Provider: this is who submitted the bill for these charges.
- Billed Amount: this is the total submitted for all services rendered during your visit
- Network Discount: if your provider is in-network with your medical plan, you will receive the benefit of a discount off of their services.
- Employer Payment: your employer sponsors your plan and pays the related medical claims through HealthEZ.
- You have Paid: if you take advantage of using our medical payment service, EZPay, and pay your bill online: the amount you have already paid towards this visit will populate here
- You Owe Provider: if you wait to pay your bill directly to your provider, it's important to match the balance they show due back to what HealthEZ processed. If there is ever a discrepancy, give us a call!